

# UNIVERSITY OF MARYLAND COLLEGE PARK

## Orientation Family Resource Guide



UNIVERSITY OF  
MARYLAND





## LETTER FROM THE DIRECTOR

Dear Parents and Family Members,

Congratulations on your student's admission to the University of Maryland! I have worked at the University for over 35 years and I have seen the campus grow into one of the best public institutions in the country. Our students have excellent academic credentials and our campus prides itself on being a diverse community that welcomes students from around the world.

Your student will be embarking on an exciting time in their lives. College provides a time when your students will expand their minds while finding their place in the campus community. We welcome them with open arms to our student-focused institution. The talented faculty and staff will challenge their thinking while supporting their individuality on campus.

The Office of Student Orientation and Transition provides services to students to ease their transition. The first step in this process is New Student Orientation. During orientation, students will meet with an academic advisor to plan and register for their first semester of college classes. They will also learn about all of the services and resources available to them during their personal and academic journeys. They will have the chance to meet and interact with other students during the program, and we hope that they will leave excited about joining our extraordinary campus community.

Our undergraduate student Orientation Advisors are excited to meet your student and welcome them to the University of Maryland!

Sincerely,

Gerry Strumpf, PhD  
Director, Office of Student Orientation and Transition

## ACADEMIC SUCCESS

### The Writing Center

The Writing Center provides one-on-one in person or online appointments to help students review, edit, and improve their academic writing skills. Students can schedule an appointment with a writing consultant who will assist them at any phase in the writing process. For more information visit <https://www.english.umd.edu/academics/writingcenter>

### Math Success

The UMD Math Success Program offers free walk-in math tutoring for undergraduate students. Math

Success provides a positive and encouraging environment for students to study math and receive help from trained math coaches. To learn more and review FAQs visit <http://reslife.umd.edu/mathsuccess/>

### Tutoring and Academic Success Resources

UMD is committed to supporting the academic success of all Terps. Undergraduate students are encouraged to visit <https://tutoring.umd.edu/> to view all of the tutoring, academic resources, and services organized by topic, classes, and academic department.





## HOUSING & DINING

### Department of Resident Life

The Department of Resident Life is dedicated to providing students with a safe and welcoming place to call home on UMD's campus. Each residence hall is staffed with undergraduate staff (Resident Assistants) and professional staff (Resident Directors and Community Directors) who work to assist your student with their transition to their new home through services, academic tutoring resources, and community programming.

### Off-Campus Housing Services

Off-Campus Housing Services provides free resources, advice, and support in person, on the phone, and via email to assist students looking for off-campus housing options. Students are encouraged to check out the Off-Campus Housing Database and Resource Guide at [och.umd.edu](http://och.umd.edu).

### Dining Services

New Terps living in traditional residence halls are required to have a meal plan. On-campus and off-campus Terps can choose from multiple meal plans, allowing them to take advantage of the wide variety of campus eateries. Dining Services features 3 all-you-care-to-eat any time dining halls, 20 cafes

and shops, and more than a dozen restaurants and eateries. Visit the Dining website ([dining.umd.edu](http://dining.umd.edu)) for hours of operation, menus, and other dining information.

### Dietary Restrictions

Dining Services offers a wide selection of menu items to meet all students' dietary needs. Students with food allergies or intolerances are encouraged to contact the UMD Dining Quality Coordinator and Nutritionist, Sister Maureen Schrimpe, IHM, FMP, at [schrimpe@umd.edu](mailto:schrimpe@umd.edu).

## HEALTH & WELLNESS

### University Counseling Center

Students can seek assistance from the Counseling Center, which offers a comprehensive range of services to support students' personal, social, and academic success. Students experiencing depression, anxiety, homesickness, adjustment issues, relationship challenges, and other personal and mental health issues can take advantage of the Counseling Center's services and resources anytime. Students can learn about all of the services and resources available and make an appointment by calling (301) 314-7651.

### University Health Center

UMD is invested in creating a community that supports students' mental and physical

health. The University Health Center is conveniently located in the center of campus and offers a wide variety of health services including behavioral health, an allergy clinic, health promotion and wellness. The University Health Center also provides ancillary services including a pharmacy, x-ray, physical therapy, lab, and much more.

### SHIP & Health Insurance Waiver

Every year, all domestic undergraduate students registered for 6 or more credits must enroll in or waive the Student Health Insurance Plan (SHIP). Students with access to their own health insurance plans can waive the SHIP by visiting [health.umd.edu](http://health.umd.edu).

### Immunization Policy

In order to keep our campus healthy and safe, we require that all incoming students submit their immunization records prior to their arrival on campus. Visit [health.umd.edu](http://health.umd.edu) to find the most up to date immunization form.

## KEY RESOURCES

### Testudo

Testudo is one of UMD's most valuable resources and our interactive web services hub for current students and alumni. Students can use Testudo to update their address or email, view the schedule

of classes, register for semester coursework, view their unofficial transcript, and so much more.

### Undergraduate Catalog

The Undergraduate Catalog provides comprehensive information related to undergraduate academic programs, including course descriptions and program requirements, while also highlighting the university's academic, registration and graduation policies and regulations. Your student can review degree programs, university fees, academic progress policies, and a list of academic resources and services by visiting <https://academiccatalog.umd.edu/undergraduate/>.

### Academic Advising & Course Registration

During New Student Orientation, every incoming undergraduate student will meet with an academic advisor in their academic college to enroll in classes for the upcoming semester. The registration process is for students only and allows academic advisors to connect with each student to review any transfer credits and AP/IB scores, discuss major and college requirements, and help students plan for their future at UMD and beyond.



# TOP 10 FINANCIAL AID & BILLING FAQs

## NOTES

### 1. What forms of payment does the University of Maryland accept?

- E-Check, Check, Money Order, Cash
- Credit Card; Visa, MasterCard, American Express, Discover (2.75% processing fee)
- Terp Payment Plan. Visit [Billpay.umd.edu/TPP](http://Billpay.umd.edu/TPP)
- 529 College Savings Plans and various State-sponsored prepaid plans
  - Visit [Billpay.umd.edu/529](http://Billpay.umd.edu/529)
- Third party contracts and outside scholarships. Visit [Billpay.umd.edu/outside-scholarships](http://Billpay.umd.edu/outside-scholarships)
- International payments through Flywire. Visit [billpay.umd.edu/flywire](http://billpay.umd.edu/flywire)

### 2. When are bills generated and due?

- A student bill is generated with any new applicable charges on the 25th day of every month and is due on the 20th day of the following month.
- Fall and Spring Semester Tuition & Fees bills are due August 20th and January 20th respectively.

### 3. How does my student get their semester refund from excess financial aid?

- Students should enroll in direct deposit to receive funds as quickly as possible. Visit [billpay.umd.edu/refunds](http://billpay.umd.edu/refunds) for more information and to enroll.

### 4. How can I gain access to see my student's account information, balance information, get email reminders for when an upcoming bill is due, etc.?

- Students can grant access to both academic and financial aspects of their account so you can see account balance information, get email reminders for when an upcoming bill is due, see grades, etc. Visit [billpay.umd.edu/parents](http://billpay.umd.edu/parents) for instructions on how to set this access up.

### 5. When should my student have received their financial aid offer?

- March 1st- Fall Admitted Students & Freshmen Connection Students
- May 2nd- Incoming Fall Transfers
- November 1st- Incoming Spring Transfers

### 6. Does my student need to complete FAFSA every year?

- Yes, in order to receive aid for the upcoming academic year, your student must complete the FAFSA every year. FAFSA becomes available October 1st and students must submit FAFSA by the January 1st priority deadline.

### 7. What types of aid would be included in a financial aid package?

- Financial aid packages can include grants, scholarships, loans, and federal work-study.

### 8. My student has received private scholarships. How do we apply this to their student bill?

- Students can bring their scholarship check to the Lee Building so that it can be credited to their student account. They should make sure to include their UID # on the check. Private scholarship checks can also be mailed to the address below:

University of Maryland  
Office of Student Financial Services and Cashiering - Outside Scholarships  
1109 Lee Building  
7809 Regents Dr.  
College Park, MD 20742

### 9. I noticed a charge on my student's account for health insurance. What if they already have coverage?

- During the specified period, you may submit a waiver request proving outside coverage and have this charge removed. Visit <https://health.umd.edu/insurance-billing>

### 10. Where can my student find out information about Federal Work-Study (FWS) Jobs?

- Students who have received FWS in their financial aid offer can visit [go.umd.edu/fwsjobs](http://go.umd.edu/fwsjobs) to learn about available FWS jobs.



# CAMPUS RESOURCE DIRECTORY

DEPARTMENT	PHONE	WEBSITE
<b>- CAMPUS RESOURCES -</b>		
Accessibility and Disability Service	301.314.7682	counseling.umd.edu/ads
Alumni Association	301.405.4678	alumni.umd.edu
Career Center	301.314.7225	careers.umd.edu
Counseling Center	301.314.7651	counseling.umd.edu
Dept. of Dining Services	301.314.8068	dining.umd.edu
Dept. of Fraternity and Sorority Life	301.314.7172	greek.umd.edu
Dept. of Resident Life	301.314.2100	reslife.umd.edu
Dept. of Transportation Services	301.314.3687	dots.umd.edu
Division of Information Technology	301.405.1500	dit.umd.edu
Education Abroad	301.314.7746	globalmaryland.umd.edu
LGBT Equity Center	301.405.8720	lgbt.umd.edu
Maryland Athletics Ticket Office	301.314.7070	umterps.com
Maryland Hillel	301.422.6200	marylandhillel.org
Off-Campus Housing Services	301.314.3645	och.umd.edu
Office of International Student and Scholar Services	301.314.7740	iss.umd.edu
Office of Student Conduct	301.314.8204	studentconduct.umd.edu
Office of Student Financial Aid	301.314.8377	financialaid.umd.edu
Office of the Registrar	301.314.8240	registrar.umd.edu
Office of the Vice President for Student Affairs	301.314.8428	studentaffairs.umd.edu
Office of Undergraduate Admissions	301.314.8385	admissions.umd.edu
Orientation Office	301-314-8217	askorientation@umd.edu
Parent & Family Affairs	301.314.8429	terpfamily.umd.edu
Stamp Student Union	301.314.3375	stamp.umd.edu
Student Financial Services and Cashiering	301.314.9000	billpay.umd.edu
Student Organization Resource Center	301.314.7158	terplink.umd.edu

DEPARTMENT	PHONE	WEBSITE
Transfer and Off-Campus Student Life	301.314.0159	stamp.umd.edu
Transfer Credit Services	301.314.8256	transfercredit.umd.edu
University Book Center	301.314.2665	umcp.bncollege.com
University Health Center	301.314.8180	health.umd.edu
University Recreation and Wellness (RECWELL)	301.226.4400	recwell.umd.edu
<b>- ACADEMIC COLLEGES &amp; SCHOOLS -</b>		
A. James Clark School of Engineering	301.405.8335	eng.umd.edu
College of Agriculture and Natural Resources	301.405.2072	agmr.umd.edu
College of Arts and Humanities	301.405.2088	arhu.umd.edu
College of Behavioral and Social Sciences	301.405.1679	bsos.umd.edu
College of Computer, Mathematical, and Natural Sciences	301.405.4906	cmns.umd.edu
College of Education	301.405.2364	education.umd.edu
College of Information Studies	301.405.2038	ischool.umd.edu
College of Letters and Sciences	301.314.8418	ltsc.umd.edu
Freshmen Connection	301.405.7762	oes.umd.edu
Philip Merrill College of Journalism	301.405.2399	merrill.umd.edu
Robert H. Smith School of Business	301.405.2189	rhsmith.umd.edu
School of Architecture, Planning, and Preservation	301.405.8000	arch.umd.edu
School of Public Health	301.405.2438	sph.umd.edu
School of Public Policy	301.405.6330	spp.umd.edu
<b>- EMERGENCY AND CRISIS RESOURCES -</b>		
University Police	301.405.3333 (emergency) 301.405.3555 (non-emergency)	
Counseling Center (Parent Warm Line)	301-314-7651	
Parent/Family Helpline	301-314-8429	





# UNIVERSITY OF MARYLAND

## Map Key

- ★ Visitor Center
- Testudo Sculpture
- Accessible Parking
- Visitor Parking Lots / Garages
- Adele H. Stamp Student Union Center
- Key Places of Interest
- University Buildings
- Campus Housing
- Under Construction

## Building Directory

### # Building Name / Grid Number

- |                             |                                      |   |  |                                |                            |                           |                                |   |                                     |  |                                      |                             |                                    |                                  |                                   |                                       |                           |   |                            |                             |                            |   |   |  |                                   |   |                          |                                 |                                  |                                    |   |                                 |                                   |                                  |   |                                      |                                 |                          |                              |                               |                              |                        |                          |                                  |   |                             |                                       |                       |   |   |                      |                       |                      |                                       |                                      |                                       |                                |                           |                                   |                                  |                           |                               |                       |                                 |  |                           |                                   |                                 |                                   |                               |                                  |                         |                           |   |                          |                                       |                         |                           |   |                              |                           |                                   |                           |                      |                         |                     |                                      |                                       |                       |                     |  |                          |                            |                            |                                |                              |                     |                           |                        |
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| 429 A. James Clark Hall F-8 | 163 Adele H. Stamp Student Union D-9 | 142 Animal Sciences/Agricultural Engineering Building E-8 | 008 Annapolis Hall (Resident Life Office) E-12 | 145 Architecture Building D-11 | 813 Artemesia Building G-7 | 224 Atlantic Building E-8 | 115 A.V. Williams Building F-8 | 143 Benjamin Building (College of Education) D-10 | 144 Biology-Psychology Building E-9 | 296 Biomolecular Sciences Building F-7 | 413 Bioscience Research Building E-9 | 432 Brendan Irie Center F-9 | 097 Cambridge Community Center E-8 | n/a Catholic Student Center D-13 | 381 Center For Young Children C-7 | n/a Chabad Jewish Student Center G-13 | 009 Chapel, Memorial E-11 | 090 Chemical & Nuclear Engineering Building F-8 | 091 Chemistry Building E-8 | 338 Chesapeake Building E-5 | 059 Chincoteague Hall D-11 | 052 Clarence M. Mitchell, Jr. Building E-10 | 386 Clarence Smith Performing Arts Center C-8 | 162 Cole (Field House) Student Activities Building D-9 | 802 College Park Fire Station G-8 | 406 Computer Science Instructional Center F-8 | 814 Cypress Building G-7 | 251 Denton Area Dining Hall C-7 | 257 Elliott Area Dining Hall D-7 | 093 Engineering Annex Building F-8 | 089 Engineering Laboratory Building F-9 | 068 Epley Recreation Center D-7 | n/a Episcopal Student Center F-12 | 800 4-H Headquarters Building D3 | 414 Field Hockey and Lacrosse Complex F-6 | 379 Football Team House, Gossett D-9 | 048 Francis Scott Key Hall E-11 | 237 Geology Building E-9 | 088 Glenn L. Martin Hall F-9 | 166 Golf Course Clubhouse B-8 | 073 H.J. Patterson Hall E-10 | 140 Health Center D-10 | 147 Hornbake Library E-9 | 309 Indoor Practice Facility B-9 | 085 Institute for Physical Science and Technology E-8 | 083 J.M. Patterson Hall E-8 | 082 John S. Toll Physics Building E-9 | 034 Jimenez Hall D-10 | 227 Juli Hall (Applied Agriculture) D-8 | 225 Km Engineering Building, Jeong H. (Dean's Office) F-8 | 417 Knight Hall C-10 | 071 Lee Building E-11 | 038 LeFrak Hall D-11 | 250 Leonardtown Community Center G-11 | 201 Leonardtown Office Building G-11 | 077 Main Administration Building E-10 | 148 Manufacturing Building E-7 | 040 Marie Mount Hall E-11 | 409 Maryland Softball Stadium E-6 | 368 Maryland Stadium Complex D-8 | 035 McKeldin Library D-10 | 231 Microbiology Building E-9 | 040 Morrill Hall D-11 | 232 Nymburk Cultural Center D-9 | 146 Parren J. Mitchell Art-Sociology Building D-11 | 010 Patuxent Building E-9 | 415 Physical Sciences Complex E-8 | 036 Plant Sciences Building E-9 | 007 Pocumoke Building - UMPD F-12 | 054 Preikert Field House D-11 | 255 Public Health, School of E-7 | 079 Redford Armory F-11 | 004 Ritchie Coliseum F-11 | 973 Rosenbloom Hill Center for Jewish Life C-12 | 080 Rossborough Inn F-11 | 407 Samuel Riggs IV Alumni Center C-9 | 812 Seneca Building G-7 | 003 Service Building F-10 | 037 Shoemaker Building (Counseling Center) E-11 | 424 Shuttle Bus Facility F-6 | 044 Skinner Building E-11 | 026 South Campus Dining Hall D-12 | 233 Susquehanna Hall D-12 | 076 Symons Hall E-10 | 043 Tallalero Hall E-11 | 141 Tawes Hall C-10 | n/a The Hotel at The University F-10 | 079 Turner Hall (Visitor Center) F-10 | 042 Tydings Hall D-11 | 361 Tyler Tower C-9 | 345 College Park Marriott Hotel & Conference Center B-10 | 164 University House B-9 | 039 Van Munching Hall D-12 | 158 Varsity Team House D-8 | 084 William E. Kirwan Hall F-9 | 081 Wind Tunnel Building F-9 | 047 Woods Hall E-11 | 429 Wyke Oak Building D-6 | 360 Xfinity Center E-6 |
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Download our free mobile Visitor Guide

Check out the interactive Campus Web Map



Apple



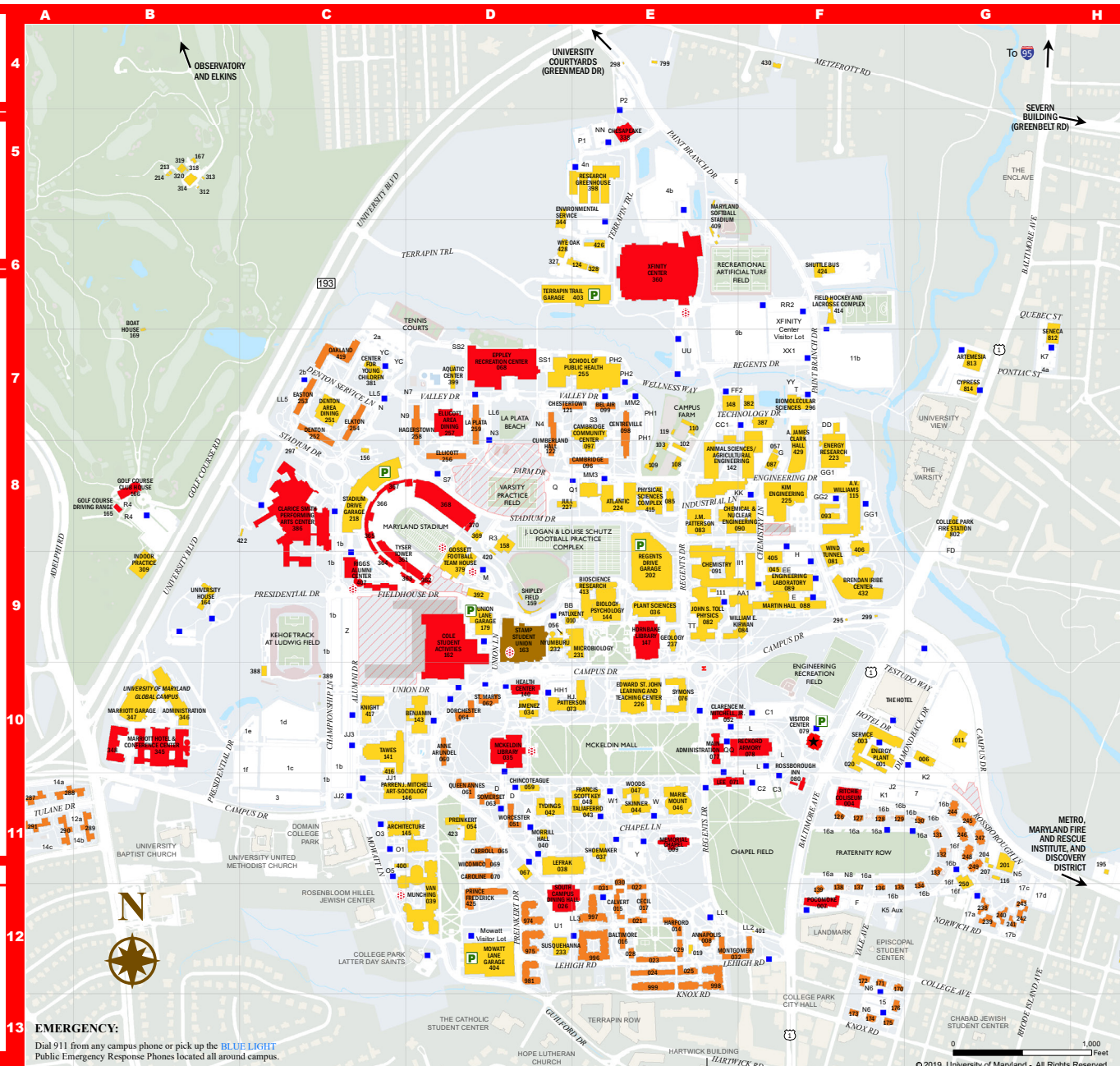
Google



WebMap

<http://www.maps.umd.edu/map/>

Map courtesy of Facilities Planning and the Adele H. Stamp Student Union - Center for Campus Life.  
www.cvs.umd.edu • www.facilities.umd.edu • www.maps.umd.edu/map







# OFFICE OF UNDERGRADUATE STUDIES

OFFICE OF STUDENT ORIENTATION AND TRANSITION


1102 Cole Student Activities Building  
College Park, MD 20742

## UMD IS EXCITED TO MEET YOU

Learn more at [orientation.umd.edu](http://orientation.umd.edu)  
Call 301.314.8217 to plan your visit.

 [facebook.com/terpfamily](https://facebook.com/terpfamily)

 [@terpfamily](https://twitter.com/terpfamily)

 [@terpfamilyumd](https://www.instagram.com/terpfamilyumd)

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